

What do we offer our B2B clients?

1.

- A single point of contact for all your questions & project management, just a phone call or email away
- Your own project manager to organise logistics across NZ and storage & servicing of materials in our Auckland warehouse
- Focus on quality control & set up to deal with specific requirements (e.g. fragile items & specific delivery/collection windows)
- An annual review implemented by us to ensure we're exceeding your standards

2.

- You'll log onto your very own pages in our website. Here you will find images of your branded products, so that wherever you are in the country you can see what is available.
- Staff can book out your items from your branded inventory through our website
- We manage the storage, the booking calendar, the logistics and we also clean, check repair or replace all items if they come back into our warehouse

3.

- Once logged in you will be in your own branded portal - your own page within our website.
- Within your portal you will find an Online Request Form, pre-populated with our contact details because you logged in
- You will select each item you require, on the form.
- You will tell us the address and date that the items should be sent to, and if necessary, the address and date they should be collected

4.

- Your Brandstand Display Specialist will receive your form details and check availability of items before sending an estimate for approval
- If everything is available, then they will pick, pack and send your items
- If items are unavailable because they have already been booked out, we will advise you on the best solution

5.

- Each time an item returns to our warehouse it is inspected. If it is dirty, then we clean it. If it is damaged, then we will repair it before it's next outing
- Each month we will provide a report showing where your goods have travelled over the past month and its current location in the country

6.

- Because everything is managed through a customer login into your portal, we are easily able to track bookings and create invoices as you need them
- With a customised freight matrix in the backend of the portal, you'll see freight charges prior to booking
- We can work with you to find the best invoicing method that works for you and your systems